

FINANCIAL POLICY

PAYMENT

Fees may be paid by cash, check, or credit card. There is no cash discount. If you are considering financing your procedure, we work closely with CareCredit. We do not accept insurance.

There is a \$35.00 return check fee for all returned checks.

Your signature will be obtained to confirm you have reviewed and understand the financial policy.

SURGICAL FINANCIAL POLICY

CONSULTATION FEE

A SURGERY consultation with the doctor has a \$150 consultation fee and is collected at the time you schedule your appointment for a surgical consultation. *We require a 48-hour notice to cancel or reschedule your appointment.*

SURGICAL PROPOSAL

You will receive a detailed quote for surgery at the time of your consultation. Post-operative medications, diagnostic test(s), including a pathology exam of tissue removed at surgery, and any unforeseen medical issues are NOT included in the cost of this surgery. YOU ARE FINANCIALLY RESPONSIBLE FOR THESE CHARGES.

DEPOSIT AND BALANCE

At the time of scheduling surgery, a 10% NON-REFUNDABLE DEPOSIT will be collected. The BALANCE is due at your PRE-OPERATIVE visit, which is scheduled 2-4 weeks prior to surgery.

RESCHEDULE/CANCEL FEES

- 1) You may <u>reschedule</u> your surgery <u>once</u> at no charge with at least 30 days' notice.
- 2) If you reschedule your surgery with 15-30 days' notice there will be a \$1,500 fee to reschedule.
- 3) If you <u>reschedule</u> your surgery with less than 14 days' notice, you will be charged an additional 50% of your surgical quote.
- 4) If you <u>cancel</u> your surgery with less than 30 days' notice, your total payment is non-refundable.

REVISION POLICY

Surgical fees are paid for the performance of surgery and not for the realization of an exact anticipated result. If a patient decides to undergo a revision surgery all costs involved with the surgery, including but not limited to operating room fees, anesthesia fees, implant fees, and all other supplies will be the responsibility of the patient.

NON-SURGICAL FINANCIAL POLICY

A \$100 Appointment Deposit is collected at the time you schedule your MedSpa consultation and/or treatment. To cancel or reschedule your non-surgical treatment, **we require 24 hours' notice**. If 24 hours' notice is not given to cancel or reschedule (including no show), the \$100 deposit will be forfeited. During the consultation, a treatment plan will be devised and provided to the patient. It is recommended the treatment plan be followed to achieve optimum results; however final results are not a guarantee.

Packages are available for many Med Spa services to align with the suggested treatment plan. All packages require a \$500 deposit at the time of scheduling and the balance must be paid in full at the conclusion of the first treatment. All packages are non-refundable and must be completed within one year of purchase date.

Payment for any single treatment or service in the Med Spa is due at the conclusion of the service or treatment.

Our Med Spa providers are available for skin care consultations to assist patients with product selection. Our goal for our patients is to have complete satisfaction with the products you purchase; if for any reason you are not fully satisfied with your retail products we will gladly exchange your product (no refunds on retail products).