

SURGICAL FINANCIAL POLICY

A consultation with the doctor has a \$150 consultation fee and is collected at the time you schedule your appointment. We require a 72-hour notice to cancel or reschedule your appointment. Fees may be paid by cash, check, or credit card. There is no cash discount. If you are considering financing your procedure, we work closely with CareCredit. We do not accept insurance.

You will receive a detailed quote for surgery at the time of your consultation. Post-operative medications, diagnostic test(s), including a pathology exam of tissue removed at surgery, and any unforeseen medical issues are NOT included in the cost of this surgery. YOU ARE FINANCIALLY RESPONSIBLE FOR THESE CHARGES.

DEPOSIT

At the time of scheduling surgery, a 10% NON-REFUNDABLE DEPOSIT will be collected. The BALANCE is due at your PRE-OPERATIVE visit, which is scheduled 2-4 weeks prior to surgery.

RESCHEDULE/CANCEL FEES

1) You may reschedule your surgery at no charge with at least 30 days' notice.

- 2) If you <u>reschedule</u> with less than 30 days' notice there will be a \$1000 fee to reschedule.
- 3) If you *cancel* your surgery with less than 30 days' notice, your total payment is non-refundable.

REVISION POLICY

Surgical fees are paid for the performance of surgery and not for the realization of an exact anticipated result. If a patient decides to undergo a revision surgery all costs involved with the surgery, including but not limited to operating room fees, anesthesia fees, implant fees, and all other supplies will be the responsibility of the patient.

There is a \$25.00 return check fee for all returned checks.

Upon check-in, your signature will be obtained to confirm you have reviewed and understand the financial policy detailed above.

NON-SURGICAL POLICY

To cancel or reschedule your non-surgical treatment, we require 24 hours' notice. If 24 hours' notice is not given to cancel or reschedule (including no show), a \$100 fee will be charged to the credit card on file. If you have a surgical Med Spa Gift Card the balance will be forfeited if 24 hours' notice is not given. The initial consultation with the provider in the GBCS Med Spa is complimentary. During the consultation, a treatment plan will be devised and provided to the patient. It is recommended the treatment plan be followed to achieve optimum results; however final results are not a guarantee.

Packages are available for many Med Spa services to align with the suggested treatment plan. All packages must be paid in full at the conclusion of the first treatment. All packages are non-refundable and must be completed within one year of purchase date.

Payment for any single treatment or service in the Med Spa is due at the conclusion of the service or treatment.

Our Med Spa providers are available for complimentary skin care consultations to assist patients with product selection. Our goal for our patients is to have complete satisfaction with the products you purchase; if for any reason you are not fully satisfied with your retail products we will gladly exchange your product (no refunds on retail products).