FINANCIAL POLICY

Surgical Procedures

The first consultation with the doctor has a \$100.00 consultation fee and is collected at the time you schedule your appointment. This deposit is applied to your surgery balance if you decide to move forward with surgery. If you decide to cancel or reschedule your appointment, we require a 48 hour notice to refund this fee. Our office accepts personal checks, money orders, cashier's checks, credit cards, or cash as methods of payment. We also work closely with several finance companies should you opt for financing and we are happy to assist you in this process.

You will receive a detailed quote for surgery at the time of your consultation. These fees do not include medications, EKGs, or labs. Operating Room charges and Anesthesia charges are estimates based on our experience for the procedure and time needed in the OR to perform the procedure.

A <u>10% non-refundable deposit</u> is collected at the time you book your surgery. The 10% deposit will be applied towards your surgery balance. The balance will be collected at your pre-op appointment which is scheduled 2-3 weeks before surgery. If you choose to cancel your surgery before your appointment, this 10% deposit is still non-refundable unless you are not cleared for surgery by a physician and cannot reschedule.

Dr. Clark is not affiliated with any insurance plans; therefore, all fees must be paid in full at the time of your pre-op appointment.

Surgical Procedure Cancellation/Rescheduling Policy

- 1. You may reschedule your surgery once at no charge with at least 30 days' notice. Your deposit will apply to your rescheduled surgery date if it falls within 1 year of the original surgery date.
- 2. Should you need to reschedule again with less than 30 days' notice there will be a \$1,000.00 fee to reschedule.
- 3. If you cancel your surgery with more than 30 days' notice prior to surgery, we will refund any payments except the 10% non-refundable deposit.
- 4. If you cancel your surgery within 21 days before surgery, we will refund 50% of your payment.
- 5. If you cancel your surgery less than 14 days before surgery your total payment is non-refundable.

Should Dr. Clark cancel your surgery for any reason, you may be entitled to a refund based on the days before surgery.

Non-Surgical Procedures

To cancel or reschedule your non-surgical treatment, we require a 48 hour notice. If a 48 hour notice is not given to cancel or reschedule (including no show), either your consultation deposit or the \$500 treatment package deposit will be forfeited, or an \$80 rescheduling fee will be collected at the time of rescheduling. The consultation fee for non-surgical appointments is \$25 and is collected at the time you schedule your appointment. To schedule package treatments such as Coolsculpting, MiraDry, Laser Hair, Femi Lift or MicroNeedling (Infini or SkinPen), we require a \$500 deposit or the full cost of the treatment which will be collected at the time of scheduling your treatment. Package pricing will not be honored if a package was not purchased at your initial appointment. You have one year from the initial treatment appointment to complete your package; any remaining balance after one year will be forfeited.

There is a \$25.00 return check fee for all returned checks.

Upon check-in, your signature will be obtained acknowledging that you have reviewed and are aware of **Granite Bay Cosmetic Surgery** Patient Privacy Practices and Financial Policies listed above. I have read and understand the above policies:

PATIENT SIGNATURE: _____

DATE: